

Health & Safety Warranty Guide

SN339D

Safety and Use

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages. Retain and follow all product safety and operating instructions. Observe all warnings in the product operating instructions. To reduce the risk of bodily injury, electric shock, fire, and damage to the equipment, closely observe all of the following precautions.

Traffic Safety

In many jurisdictions, vehicle operators are not permitted to use communication services with handheld devices while the vehicle is in motion, except in the case of an emergency. In some countries, using hands-free devices as an alternative is allowed. Always obey the local laws and regulations.

Conditions of Use

Please obey local laws and regulations when using this device, including laws and regulations on aircraft.

Operational Warnings: Always obey the local laws and regulations. Connecting to improperly grounded equipment can result in an electric shock to you or your device. This product is equipped with a USB Cable for connecting to a desktop or notebook computer. Be sure your computer is properly grounded before connecting this product to the computer. The grounding plug must be plugged into an appropriate outlet that is properly installed and grounded following all local codes and ordinances. Use the correct external power source. Store this product away from excessive moisture and extreme temperatures. Do not leave the product or its battery inside a vehicle or in places where the temperature may exceed 55°C (131°F).



PROTECT YOUR HEARING

Permanent hearing loss may occur if earphones or headphones are used at high-volume levels for prolonged periods.

Privacy

Please note that you must respect the local laws and regulations or other jurisdiction(s) where you will use this device regarding taking photographs and recording sounds with your mobile device. Under such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their attributes and reproduce or distribute them, as this may be considered to be an invasion of privacy.

FCC Compliance

This device and its accessories comply with Part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device and its accessories may not cause harmful interference. (2) this device must accept any interference received, including interference that may cause undesired operation. Part 15.21 Statement: Changes or modifications that are not expressly approved by the manufacturer could void the user's authority to operate the equipment. Part of Statement 15.105: This equipment has been tested and found to comply with the limits for a Class B digital device, under Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used by the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna; Increase the separation between the equipment and receiver; Connect the equipment to an outlet

on a circuit different from that to which the receiver is connected; Consult the dealer or an experienced radio/TV technician for further assistance.

Hearing Aid Compatibility (HAC)

On July 10, 2003, the U.S. Federal Communications Commission (FCC) Report and Order in WT Docket 01-309 modified the exception of wireless phones under the Hearing Aid Compatibility Act of 1988 (HAC Act) to require digital wireless phones to be compatible with hearing aids. The HAC Act intends to ensure reasonable access to telecommunications services for persons with hearing disabilities. While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. The wireless telephone industry has developed a rating system for wireless phones, to assist hearing device users to find phones that may be compatible with their hearing devices. This phone has been tested and certified for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer. The FCC has adopted HAC rules for digital wireless phones. These rules require certain devices to be tested and rated under the American National Standard Institute (ANSI) C63.19-2019 hearing aid compatibility standards. Devices tested to this version of the standard, unlike previous versions, do not receive an HAC performance rating level; they are either HAC-compliant or not. In addition, in this version of the standard, the conversational gain of the device is tested, both with and without hearing aids. **The conversational gain force lowest conversational gain is 9.98dB with a hearing aid and the force lowest conversational gain is 15.40dB without a hearing aid.** For information about hearing aids and digital wireless phones and Hearing Aid Accessibility <https://www.fcc.gov/hearing-aid-compatibility-wireline-telephones> and FCC Hearing Aid Compatibility and Volume Control <https://www.fcc.gov/hearing-aid-compatibility-and-volume-control>



This Model Phone Meets the Government's Requirements for Exposure to Radio Waves. Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government. The FCC requires wireless phones to comply with a safety limit of 1.6 watts per kilogram (1.6 W/kg). The FCC exposure limit incorporates a substantial margin of safety to give additional protection to the public and to account for any variations in measurements. **The highest SAR value for this model phone when tested for use at the ear is 1.19 W/kg and when worn on the body, as described in this manual, is 1.19 W/kg.** While there may be differences between SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/ea/fc/cid/> after searching on **FCC ID: 2A28USN339D**.

Battery and Accessories

Inaccurate handling of the battery may result in heat, fire, explosion, damage, or the capacity loss of the cell. Use dedicated chargers and follow the specified conditions when charging the battery. Do not put or store the battery together with metal articles such as necklaces, hairpins, coins, or screws. Do not put the battery into a heating vessel, washing machine, or high-pressure container. Do not short-circuit the (+) and (-) terminals with metal conductors. Do not place the battery in a device with the (+) and (-) in a reverse way. Do not penetrate the battery with a sharp article such as a needle. Do not disassemble the battery. Do not expose the battery pack to temperatures higher than 55°C (131°F). Do not use a damaged or deformed battery. Keep the battery's metal contacts clean. Do not use primary batteries, or batteries of a different package, type, or brand.

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If liquid leaking from the cell gets into your eyes, do not rub your eyes. Wash them well with clean water and call the physician immediately. Please dispose of your battery properly or take it to your local wireless carrier for recycling. Use of non-original, non-manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.

Chargers

Please read the following information carefully. The maximum ambient temperature of the travel charger shall not exceed 45°C (113°F). The Travel Charger shall be installed according to specification. The current of load and output power shall not exceed the following value: Input: AC100-240V - 50/60Hz 0.35A Output: DC 5V-2A The Travel Charger shall be used for I.T. equipment only. For indoor use only.

Celero 5G SC Limited Warranty

What Does This Limited Warranty Cover?

Coosea USA Technologies Inc. ("Coosea") as the Manufacturer warrants your Boost Mobile branded Celero 5G SC device ("Product") against defects in materials and workmanship if purchased from Boost Mobile or Boost Mobile authorized resellers or distributors and extends only to the original user of such Products under ordinary consumer use in accordance with the documentation and/or user manuals provided or made available with the Product.

How Long Does the Coverage Last?

If your Product was purchased from an authorized Boost Mobile reseller or distributor, or directly from Boost Mobile, your Product is warranted to be free of defects in materials and workmanship for two (2) years from the original date of purchase (the "Warranty Period"). Products repaired or replaced under this Limited Warranty are covered for the balance of the original Warranty Period. Any upgrade to the original product will be covered only for the duration of the Warranty Period.

What will Coosea Do?

In the event your Product is defective and (i) the defect is covered by this warranty; and (ii) the defect arises during the Warranty Period; and (iii) you follow the instructions for returning the defective Product, then Coosea will, at its option and to the extent permitted by law, repair or replace your defective Product with a new or refurbished Product that is functionally equivalent to the Product being replaced. This limited warranty will continue to apply to any replacement Product that Coosea provides, but only for the remainder of the original Warranty Period applicable to you.

How Do You Get Warranty Service?

For specific instructions about how to obtain warranty service for your Product during the Warranty Period, please contact the Coosea customer service department at (866) 235-5988. Proof of purchase may be required to verify eligibility. You may be instructed to download or otherwise obtain and accept software updates. You are responsible for any applicable carrier service fees incurred while obtaining the required downloads. Complying with the warranty process, repair instructions, and accepting such software updates is required in order to receive additional warranty support.

If the software update does not fix the problem, then you will need to deliver your defective Product in either its original packaging or in equally protective packaging to the address specified by the Coosea customer service department, at your own expense. Coosea will pay for shipping of the replacement Product to your location if all instructions regarding warranty services are followed; however, since Coosea will not be able to determine whether your Product is defective or otherwise covered by this Limited Warranty until inspection, you must agree to be charged an out of warranty fee if such inspection reveals your Product is not covered by this Limited Warranty. When a Manufacturer's product or part is replaced, any replacement item becomes the customer's property and the replaced or refunded item becomes the Manufacturer's property.

Before you deliver your defective Product for warranty service, it is your responsibility to back up any data, software or other information or materials you may have stored, preserved or loaded, remove all personal information, and disable all security features on such Product. COOSEA IS

NOT RESPONSIBLE FOR ANY DAMAGE TO, OR THE LOSS OF ANY DATA, SOFTWARE OR OTHER INFORMATION OR MATERIALS THAT YOU MAY HAVE STORED, PRESERVED OR LOADED ON YOUR PRODUCT. YOU ARE SOLELY RESPONSIBLE FOR BACKING UP, DOWNLOADING, AND REINSTALLING ANY AND ALL DATA, SOFTWARE, OR OTHER INFORMATION OR MATERIALS CONTAINED ON YOUR PRODUCT SUBMITTED FOR WARRANTY SERVICE.

What Does This Limited Warranty Not Cover?

You may only exercise this Limited Warranty from the United States. Coosea will not send repaired or replacement products to addresses outside the United States. If your Product is not covered by this Limited Warranty, Coosea may offer to provide out-of-warranty service to you at Coosea's then-current rates, which includes the cost to ship a refurbished unit to you that has the same or similar features. Do not open the Product or attempt to repair the Product yourself; such conduct may cause damage that is not covered by this Limited Warranty. This Limited Warranty does not cover the following:

- (a) defects or damage resulting from external causes, accident, misuse, abnormal use, abnormal conditions, improper storage, exposure to liquid, moisture, or dampness (including contact with water, rain, or extreme humidity or perspiration), sand or dirt, neglect, or unusual physical, electrical or electromechanical stress;
- (b) scratches, dents, or other cosmetic damage, unless caused by Coosea;
- (c) ordinary wear and tear, including but not limited to diminishment of consumable parts such as batteries or protective coatings that are designed to diminish over time, unless such failure have occurred due to a defect in materials or workmanship;
- (d) defects or damage resulting from the use of Product in conjunction or connection with accessories, products, or ancillary/peripheral equipment not furnished or approved by Coosea;
- (e) defects or damage resulting from improper testing, operation, maintenance, installation, service, modification, or adjustment not furnished or performed by Coosea or its authorized service centers, including but not limited to installation of unauthorized software and unauthorized root access, both of which shall void this Limited Warranty;
- (f) defects or damage resulting from viruses or other software problems introduced into the Product;
- (g) Product purchased outside the United States;

(h) use of the Product for commercial rental purposes;

(i) shipping damage if you fail to pack and ship defective Product in the manner prescribed by Coosea or its authorized service centers; or

(j) Product that has been altered in any manner so as to prevent Coosea from determining whether such Product is covered under the terms of this Limited Warranty is excluded from coverage. The foregoing shall include but not be limited to (i) serial numbers, date tags or other manufacturer coding that has been removed, altered or obliterated; (ii) mismatched or duplicated serial numbers; or (iii) broken seals or other evidence of tampering.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY AND IS IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES, AND COOSEA SPECIFICALLY DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND AGAINST HIDDEN OR LATENT DEFECTS. IN THE EVENT COOSEA CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES OR REMEDIES, THEN TO THE EXTENT PERMITTED BY LAW, ANY AND ALL SUCH WARRANTIES AND REMEDIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY AND TO THE REPLACEMENT OF YOUR PRODUCT. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG A STATUTORY OR IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

TO THE EXTENT PERMITTED BY APPLICABLE LAW, COOSEA IS NOT RESPONSIBLE FOR ANY DIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER INDIRECT DAMAGES ARISING OUT OF, RELATING TO OR INCURRED IN CONNECTION WITH USE OF THE PRODUCT, WHETHER FOR BREACH OF WARRANTY OR BROUGHT UNDER ANY OTHER LEGAL THEORY. THIS LIMITATION AND WAIVER ALSO APPLIES TO ANY CLAIMS YOU MAY BRING AGAINST ANY OTHER PARTY TO THE EXTENT THAT COOSEA OR ANY OF ITS AFFILIATES, PARENT COMPANIES OR SUBSIDIARIES WOULD BE REQUIRED TO INDEMNIFY THAT PARTY FOR SUCH CLAIM. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

UNDER NO CIRCUMSTANCES SHALL COOSEA'S LIABILITY, IF ANY, EXCEED THE PURCHASE PRICE PAID FOR YOUR PRODUCT.

COOSEA RESERVES THE RIGHT TO REFUSE TO HONOR THIS LIMITED WARRANTY IF IT DETERMINES THAT ANY OF THE EXCEPTIONS DESCRIBED ABOVE HAVE CAUSED YOUR PRODUCT NOT TO HAVE PERFORMED PROPERLY.

THIS LIMITED WARRANTY SHALL BE VOID IF ANY FACTORY-APPLIED IDENTIFICATION MARK, INCLUDING BUT NOT LIMITED TO THE SERIAL NUMBER, HAS BEEN ALTERED OR REMOVED. THIS LIMITED WARRANTY SHALL ALSO BE VOID IF THE PRODUCT HAS BEEN OPENED BY AN UNAUTHORIZED PERSON.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE IN THE UNITED STATES. TO THE EXTENT THAT THIS LIMITED WARRANTY IS INCONSISTENT WITH LOCAL LAW, THIS LIMITED WARRANTY SHALL BE DEEMED MODIFIED TO BE CONSISTENT WITH SUCH LOCAL LAW.

No Boost Mobile reseller, service center, agent, or employee is authorized to make any modification, extension, or addition to this Limited Warranty. This Limited Warranty is governed by and construed under the laws of the state in which you purchased this Product. Coosea or its successor in title is the warrantor under this Limited Warranty.

Recycling Information

Recycle or dispose of used phones and batteries according to all applicable local regulations.

Warranty Contact Information

For warranty service only, please email cooseaus_care@cooseaus.com or contact our Toll-Free line at (866) 235-5988.

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