

Social Media Terms of Service

The official Boost Mobile Social Media pages and/or accounts were created to become a fun and informative place to discuss and learn about Boost Mobile products, promotions, and Services. Boost Mobile supports every person's right to express themselves openly, and as such, will not remove/hide any content or posts unless they violate our Terms and Conditions, including, without limitation, these Social Media Terms of Service or the terms & conditions of use for the associated Social Media platform. Our Social Media pages are staffed by Boost Mobile employees who may or may not respond and post to comments on our Social Media pages. The Social Media platforms referenced may include, but are not limited to, Facebook, TikTok, Instagram, X (formerly known as Twitter), and YouTube.

We expect that you will follow the Golden Rule — treat others as you would like to be treated, with respect, kindness and civility. By treating others with respect, we can turn our Social Media pages into a great community of support and conversation. We will not permit any advertising, sales messages, spam (or repeated, multiple posts of a similar nature), or information directing users off the page. Our page is a place to talk and discuss Boost Mobile, not refer people elsewhere. Do not post false and/or defamatory, threatening, abusive, hateful, harassing, potentially offensive, instigating, or sexually oriented content or content related to race, sex, religion, or politics. Do not post any content with the purpose of impersonating another individual. Do not post any content that violates any local, state, or federal laws. To keep our Social Media pages appropriate for all ages, refrain from using curse words, including abbreviations, acronyms, insinuations, or innuendos. Avoid spam-like, copy and pasting in your posts. Your opinions and comments should be in your own words, not someone else's. Do not disclose any private information or content that is not your own (or content/information you do not have the right to provide to the public) including:

- Phone numbers, addresses or any other contact information on the wall
- Trade secrets or confidential information
- Copyrighted content
- Account-specific offers
- Any other content that violates the intellectual property of another individual or business
- Do not place comments on posts/threads that do not pertain to the topic already being discussed. Please create a new post to create a new conversation

Violating these Social Media Terms of Service, our Terms and Conditions or other rules, as determined by us in our sole and absolute discretion, may result in your temporary or permanent ban from any or all of our Social Media pages.

Please note that any user content contributed by the community does not reflect the views and opinions of Boost Mobile, DISH Wireless L.L.C., its parent, subsidiaries, affiliates, employees, or

shareholders. These Terms of Service may be changed at any time and from time to time by Boost in its sole discretion without notice.